**Issue Statement (Block 15 of PS Form 8190):**

Did management violate Articles 3, 5, and 21 of the National Agreement along with ELM Section 540 via Article 19 of the National Agreement and 20 C.F.R. 1 by failing to submit the grievant’s Form CA-7 to OWCP in a timely manner, and if so, what should the remedy be?

**Union Facts and Contentions (Block 17 of PS Form 8190):**

**Facts:**

1. Letter Carrier **[name]** suffered an on-the-job injury on **[date]** at approximately **[time]** when **[explain incident]**.
2. Letter Carrier **[name]** reported the injury to Supervisor **[name]** on **[date]** at approximately **[time]**. This is documented by the written statement from Letter Carrier **[name]** in the case file.
3. Letter Carrier **[name]** submitted a CA-7 Claim for Compensation on **[date]**. This is documented by a copy of the claim form submitted.
4. Management did not forward the CA-7 Claim for Compensation Form to OWCP within 5 days after receipt from the grievant. This is documented by a copy of the incomplete CA-7 from ECOMP.
5. 20 CFR 10.111(c) and 10.112(c) state in relevant part:

*Upon receipt of Form CA-7 from the employee...the employer shall complete the appropriate portions of the form. As soon as possible, but no more than five working days after receipt from the employee, the employer shall forward the completed Form CA-7 ...to OWCP.*

1. The following provisions of ELM 540 state in relevant part:

***ELM 544.12***

*Control office and control point supervisors are responsible for reviewing all claims for accuracy and completeness and for forwarding claims and related documents to OWCP within prescribed FECA time frames.*

***ELM 545.82d***

*The control office or control point forwards the completed Form CA-7 and any other accompanying medical reports to OWCP within 5 working days upon receipt from the employee.*

1. Article 21.4 of the National Agreement states:

*Employees covered by this Agreement shall be covered by Subchapter*

*I of Chapter 81 of Title 5, and any amendments thereto, relating to compensation for work injuries. The Employer will promulgate appropriate regulations which comply with applicable regulations of the Office of Workers’ Compensation Programs and any amendments thereto.*

1. Article 21 of the JCAM explains:

***Workers’ Compensation****. Letter carriers who sustain occupational injury or disease are entitled to workers’ compensation benefits under the Federal Employees’ Compensation Act (FECA), administered by the U.S. Department of Labor’s Office of Workers’ Compensation Programs (OWCP).*

*Sources of information concerning federal workers’ compensation benefits are:*

*• ELM Section 540—USPS regulations governing workers’ compensation;*

*• USPS Handbook EL-505, Injury Compensation (December 1995);*

*• Title 5 United States Code Section 8101 (5 U.S.C. 8101)—the*

*Federal Employees’ Compensation Act (FECA);*

*• Title 20 Code of Federal Regulations Section Chapter 1 (20 C.F.R. 1)*

*—regulations of the Office of Workers’ Compensation Programs;*

1. National Arbitrator Bernstein ruled in case number H1N-5G-C 14964:

 *Article 5 of the National Agreement serves to incorporate all of the Service's "obligations under law" into the Agreement, so as to give the Service's legal obligations the additional status of contractual obligations as well. This incorporation has significance primarily in terms of enforcement mechanism--it enables the signatory unions to utilize the contractual vehicle of arbitration to enforce all of the Service's legal obligations. Moreover, the specific reference to the National Labor Relations Act in the text of Article 5 is persuasive evidence that the parties were especially interested in utilizing the grievance and arbitration procedure spelled out in Article 15 to enforce the Service's NLRB commitments.*

1. Article 3 Management’s Rights states:

*The Employer shall have the exclusive right, subject to the provision of this Agreement and consistent with applicable laws and regulations.*

**Contentions:**

1. Management violated Articles 3, 5, and 21 of the National Agreement along with ELM Section 540, via Article 19 of the National Agreement and 20 C.F.R. 1 when they failed to forward a completed CA-7 to OWCP within 5 working days.
2. Letter Carrier **[name]** filed a CA-7 Claim for Compensation and submitted it on **[date]**. Management received the form on **[date]**. At this point, management was required to complete the Employing Agency’s Portion of the CA-7 and forward it to OWCP within 5 working days. Despite the crystal clear language stated above, management failed to do so. Thus, management violated the Articles of the National Agreement and 20 CFR 1.
3. The Union contends this issue is an “obligation under the law” as defined by National Arbitrator Bernstein; therefore, management violated Article 3, 5, and 21 of the National Agreement and the ELM 540 via Article 19 of the National Agreement and 20 CFR 1.
4. Letter Carriers who are injured on-the-job are guaranteed certain rights and protections by the National Agreement and Federal Law. When these rights are violated, Letter Carriers are harmed and caused undue hardship. Without the proper forms being provided and/or processed in a timely manner, an employee’s Worker’s Compensation benefits could be delayed and/or denied for reasons that are out of the employee’s control. In this case, Letter Carrier **[name]** submitted a CA-7 for wage loss compensation but because management failed to forward the completed form to OWCP in a timely manner, the grievant was without pay. This caused financial harm and the grievant was forced to pay late fees **[or explain any other undue hardship, if any]**.

**Remedy Requested (Block 19 of PS Form 8190):**

1. Management cease and desist violating Articles 3, 5, 19, and 21 of the National Agreement, ELM Section 540 via Article 19 of the National Agreement and 20 C.F.R. 1.

1. Management at **[Station Name and Zip Code]** take a training course on the proper procedures and management’s responsibilities regarding on-the-job injuries.
2. Letter Carrier **[name]** be made whole for any and all lost wages and benefits that occurred as a result of management’s actions.
3. Letter Carrier **[name]** be paid a lump sum of $100.00 for undue hardship caused by management’s actions and to ensure future compliance of the parties.
4. Management will make all payments associated with this case as soon as administratively possible, but no later than 30 days from the date of settlement and proof of payment will be provided to the Union.
5. Any and/or all remedies the Step B Team or Arbitrator deems appropriate.



**National Association of Letter Carriers**

**Request for Information**

To: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(Manager/Supervisor)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(Station/Post Office)

Pursuant to Articles 17 and 31 of the National Agreement, I am requesting the following information to investigate a grievance concerning a violation of Articles 3, 5, 19, and 21:

1. Copies of any and all forms related to the on-the-job injury to Letter Carrier **[name]**.
2. TACS Employee Everything report for Letter Carrier **[name]** from **[dates(s)]**.

I am also requesting time to interview the following individuals:

1. **[Name]**
2. **[Name]**
3. **[Name]**

Your cooperation in this matter, will be greatly appreciated. If you have any questions concerning this request, or if I may be of assistance to you in some other way, please feel free to contact me.

Sincerely,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Request received by: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Shop Steward

NALC Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**National Association of Letter Carriers**

**Request for Steward Time**

To: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(Manager/Supervisor)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

(Station/Post Office)

Manager/Supervisor \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_,

Pursuant to Article 17 of the National Agreement, I am requesting the following steward time to investigate a grievance. I anticipate needing approximately \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (hours/minutes) of steward time, which needs to be scheduled no later than \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ in order to ensure the timelines established in Article 15 are met. In the event more steward time is needed, I will inform you as soon as possible.

Your cooperation in this matter will be greatly appreciated. If you have any questions concerning this request, or if I may be of assistance to you in some other way, please feel free to contact me.

Sincerely,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Request received by: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Shop Steward

NALC Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**PRIVACY ACT AUTHORIZATION AND WAIVER**

I authorize the NALC and/or its authorized representatives to disclose information received through the U.S. Department of Labor/Office of Workers’ Compensation Programs deemed necessary to investigate and/or process grievances.

This authorization is effective on the date it is signed and is effective until revoked by me in writing. A copy of this authorization shall have the same force and effect as the signed original.

Signature of Claimant Printed Name

Date

Privacy Act Statement: By signing this form you authorize the disclosure of your information regarding workers’ compensation claims to the NALC and/or its representatives to investigate or to determine if a grievance exists. This form will be maintained by the NALC and will only be disclosed as part of a grievance should it be determined a violation of the National Agreement or FECA Regulations exists.